

Thomas Dillingham

From: ad-support@twitter.com
Sent: Friday, February 23, 2018 8:06 AM
To: Thomas Dillingham
Cc: [REDACTED]
Subject: CASE# 77640308 [ref:_00DA0K0A8._5004A1LnJ5p:ref]



Hello,
Thanks for your question about the status of your Twitter Ads Account.

We've reviewed your Account and confirmed that it is ineligible to participate in the Twitter Ads program at this time based on our Inappropriate Content policy. Violating content includes, but is not limited to, that which is offensive, vulgar, or obscene.

If the violating content has been removed, please respond and we will re-review your Account for policy compliance. You can learn more about this policy here twitter.com/adspolicy/inappropriate.

Thanks,
Twitter Ads Support

How well did we answer your question? Your feedback helps us improve.

(1 = very dissatisfied and 5 = very satisfied):

1 2 3 4 5

[Help](#)

Twitter, Inc. 1355 Market Street, Suite 900 San Francisco, CA 94103

ref:_00DA0K0A8._5004A1LnJ5p:ref

Thomas Dillingham

From: Thomas Dillingham
Sent: Friday, February 23, 2018 8:51 PM
To: ad-support@twitter.com
Cc: [REDACTED]
Subject: Re: CASE# 77640308 [ref:_00DA0K0A8._5004A1LnJ5p:ref]

I have removed all of my Tweets. The only thing that remains is my cover photo and personal picture. Please reinstate my ability to run Ads.

From: ad-support@twitter.com <ad-support@twitter.com>
Sent: Friday, February 23, 2018 8:05:50 AM
To: Thomas Dillingham
Cc: [REDACTED]
Subject: CASE# 77640308 [ref:_00DA0K0A8._5004A1LnJ5p:ref]



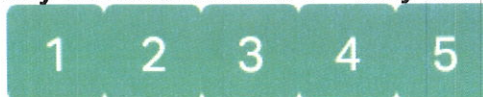
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Thomas Dillingham

From: Thomas Dillingham [REDACTED]
Sent: Monday, February 26, 2018 4:28 PM
To: Thomas Dillingham
Cc: ad-support@twitter.com
Subject: Re: CASE# 77640308 [ref:_00DA0K0A8._5004A1LnJ5p:ref]

Following up, I'm at a critical point in my campaign and the inability to run Ads is having a severely negative impact on my campaign. Is there any status on this? I have put out a few Tweets since I deleted everything. I was left with no choice but to delete everything because you provided no details on alleged "violations." I am certain that nothing remains. What is taking so long?

I am completely stunned that the issue with Twitter continues. I never had any problems with Twitter until I decided to run for office as a Republican. I already intend to call for a Congressional Investigation into Twitter's election communications interference, but this has gone from unbelievable to completely absurd. Please get this fixed ASAP.

[REDACTED]
[REDACTED]
Thomas Dillingham
Candidate for United States Congress District 6, Texas.

TwD

On Fri, Feb 23, 2018 at 8:50 PM, Thomas Dillingham [REDACTED] wrote:

I have removed all of my Tweets. The only thing that remains is my cover photo and personal picture. Please reinstate my ability to run Ads.

From: ad-support@twitter.com <ad-support@twitter.com>
Sent: Friday, February 23, 2018 8:05:50 AM
To: Thomas Dillingham
Cc: [REDACTED]
Subject: CASE# 77640308 [ref:_00DA0K0A8._5004A1LnJ5p:ref]



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Thanks,

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Thomas Dillingham
thomas.dillingham@gmail.com

Thomas Dillingham

From: ad-support@twitter.com
Sent: Monday, April 16, 2018 9:37 AM
To: Thomas Dillingham
Cc: [REDACTED] Thomas Dillingham
Subject: CASE# 77640308 [ref:_00DA0K0A8._5004A1LnJ5p:ref]



Hello,

Apologies for any confusion, you are now eligible to use Twitter Ads. Any campaigns that you may have had running or scheduled to run will now serve.

Twitter Ads Support is here to answer product questions, assist with campaign strategy, provide optimization guidance or help resolve any issues. File a ticket with us anytime and we'll respond promptly.

Thanks,
Twitter Ads Support

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